

## INSTRUCTION – Renault Zoe

### Start your FLUGS trip

Before getting into your booked FLUGS vehicle, check the car for any damage.

If you notice something, you can report it in the app.

In case of serious damage, contact our hotline: 0800 66 55 24.

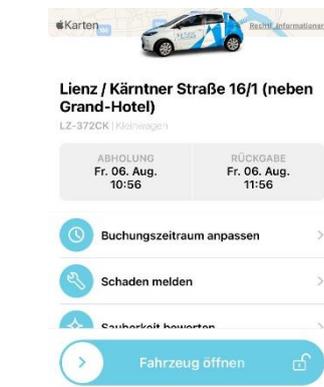
### 1. Unlock the vehicle

You can unlock the car via Bluetooth in the app. In the app you can: unlock the vehicle make a stopover (lock/unlock during the trip) end the booking.

If you have a FLUGS customer card, you can also open the vehicle using the RFID card.

To do this: Hold the card to the telemetry device (driver's side, behind the windshield at the bottom).

Wait for the signal (about 6 seconds). When the green light appears, the FLUGS vehicle unlocks.



### 2. Disconnect the charging cable from the vehicle

Once the vehicle is unlocked: Press the charging port button (plug symbol) located left under the steering wheel. This unlocks the charging cable from the vehicle. Now you can remove the cable from the car.

### 3. Disconnect the charging cable from the charging station

Once the vehicle is unlocked and the cable is released from the car:

You can remove the charging plug from the charging station. Store the charging cable in the trunk. ⚠ Do NOT leave the cable at the station.

### 💡 Tip for longer trips:

You will find a TIWAG charging card in the driver-side sun visor. With this card you can charge at all TIWAG charging stations. After charging, put the card back in the sun visor. You can find TIWAG charging stations in Google Maps.

### 4. Start driving

Make yourself comfortable in the FLUGS vehicle. Press the brake pedal with your right foot Press the Start/Stop button located to the right of the steering wheel. Then select the gear using the gear selector.

#### Gear positions:

**P = Park**

**R = Reverse**

**N = Neutral**

**D = Drive**

*To move the gear selector, press the button on its underside.*

*Select D (Drive) or R (Reverse) to start driving.*

 **Note:**

If you have problems connecting in the app, try again. Sometimes the phone does not immediately detect the Bluetooth connection.

Another tip: Stand close to the car to improve the signal.

## Returning / Parking the FLUGS vehicle

### 1. Park the vehicle

Drive the FLUGS vehicle back to the pickup location. Press P (Park) in the center console. Then press the Start/Stop button to turn the vehicle off.

### 2. Always connect the charging cable

Connect the charging cable to the vehicle and the charging station. To open the charging port: Press the plug symbol button left under the steering wheel.

### 3. Start or check the charging process

This step depends on the charging station.

Option 1 – Plug & Charge stations - Charging starts automatically once the vehicle is connected and locked.

Option 2 – Other charging stations - Charging must be started with the charging card.

Take the charging card from the driver-side sun visor Hold the card to the charging station.

Wait until charging starts Then return the card to the sun visor

### 4. Check charging status

The dashboard display will indicate that the vehicle is charging.

### 5. Lock the vehicle

In the app, select “End booking.”



*Breakdown assistance the breakdown emergency number can also be found in the glove compartment (in the case with the vehicle registration certificate).*

*If you report a breakdown, please have ready: license plate number  
vehicle identification number (FIN) (see registration certificate)*



 **Important safety notice**

 **Do not open the hood.**

 **Never touch the orange cables**  
→ risk of electric shock.